



FC HOSTED

A fully hosted and managed implementation of FundCount through Digital Edge

FC Hosted lets you focus on what you do best — run your business and serve clients. It features:

- Infrastructure and operational savings
- Worry-free, flat-fee cost structure
- Secure offsite hosting facilities
- Comprehensive disaster recovery solution
- An optional integrated client web portal
- ISO 27001 and ISO 9001 compliance

FC Hosted is much more than traditional server hosting; it includes a wide variety of layered services to deliver a truly comprehensive solution. Users access FundCount from their desktops, but all of the server hardware, software, support tasks, and integration services are handled by Digital Edge at their facilities — fully supported 24/7.

Working with Digital Edge, we manage the installation process, help tailor it to your environment and then integrate it with the rest of your business processes. We continue to work with you to provide day-to-day support and take full responsibility for the entire computing infrastructure at our secure facilities.

FC Hosted delivers better service and support at a fraction of the cost of buying and maintaining on-premises technology. FC Hosted is comparable to an expert systems group and powerful server environment. With FC Hosted, you get access to a team of professionals who can handle any question (24/7) or resolve any issue immediately without the need to purchase any hardware.

You don't own or maintain any equipment — just the FundCount license and your data — everything else is owned and managed by us. We supply the hardware, the networking infrastructure and the necessary integration services.

FC Hosted includes security configuration and integration with other in-house systems. We offer a set of security products, which include security perimeters, firewalls and VPNs through an Intrusion Detection and Protection System (IDS/IPS), and an integrated Security Event and Incident Management System (SEIM). Each integration service includes understanding your security needs and designing security measures and access according to your firm's specific requirements.

Disaster Recovery

The high availability disaster recovery services at Digital Edge make it easy to protect your FundCount investment. A standard

FC Hosted implementation includes a full disaster recovery instance of the system in a separate facility over 100 miles away. Data is automatically replicated from the primary to the disaster recovery instance in real time.

We work with you to integrate the disaster recovery instance of FundCount into your firm-wide business continuity plan. We configure the necessary connections to your disaster recovery site or provide remote login capability for users to access the system from a temporary location.

Remote Access to Fundcount

With FC Hosted, we operate FundCount for you and provide secure remote access to all the functionality needed for operation of the system. The access type, its policies and mechanisms will be defined by your unique requirements.

This access to FundCount reduces software overhead, optimizes communication speed and reduces the need for upgrades and patches to your desktop. Remote access is optimized, secured, implemented and tested according to your needs and locked down in accordance with your company policies.

About Digital Edge

[Digital Edge](#) provides unparalleled managed cloud solutions and superior information technology support services. Skilled and accredited with a proven track record of more than 20 years, Digital Edge operates exclusively within prime data center facilities and provides enterprise IT services expertise in:

- Managed cloud services
- Security in the cloud
- Private and hybrid cloud
- Infrastructure as a Service
- IT support and outsourcing
- 24/7 NOC and SOC operation
- Business continuity and disaster recovery

Digital Edge has the experience to support enterprise class IT organizations with complex needs and large processing demands with speed and flexibility. Our experience, engineering spirit, and fundamental knowledge is at the core of the technology solutions and services we deliver and which provide [stability](#), [security](#), [efficiency](#), and [compliance](#). Digital Edge is certified in ISO 27001:2013 and ISO 9001:2015.

