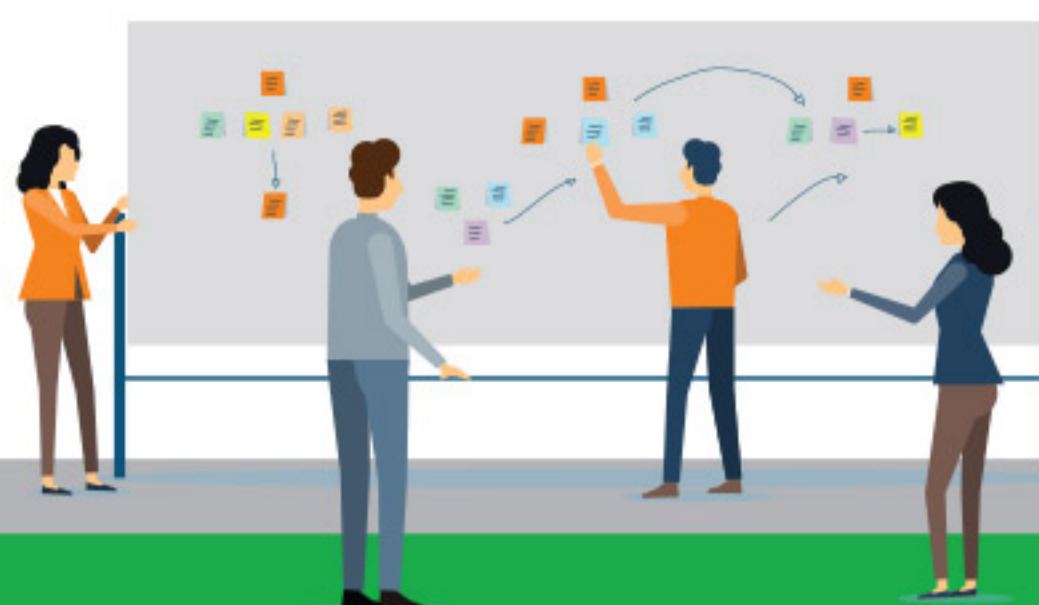


# FundCount Implementation Ensuring Your Success



**EXPERTISE + METHODOLOGY + TEAM**

**1**

## GAIN CONSENSUS

- Agree on requirements up front
- Get stakeholder buy-in

FundCount's implementation success rate approaches 100% — far higher than industry averages.

Our open architecture makes for a smooth implementation with minimal disruption to your business.

**2**

## DEFINE SUCCESS

- Determine what constitutes success
- Identify how it will be measured

**3**

## DEVELOP PROJECT PLAN

- Determine configuration set up, data management, training
- Manage time and resources effectively

**4**

## CLARIFY ROLES

- Identify grey areas/eliminate gaps
- Ensure team members understand their responsibilities

**5**

## MAINTAIN OPEN COMMUNICATIONS

- Keep all stakeholders informed of project status
- Report and resolve issues immediately to prevent delays



**GO LIVE!**

### Long-term relationships are our goal. We offer:

- A support team trained to solve problems, not just answer questions
- Support across different time zones for extended hours of coverage
- Online help documentation 24/7 for assistance any time, any day
- Continuous process improvement to help you optimize business efficiency